GSE MAINTENANCE SERVICES

OUR GROUND SERVICE EQUIPMENT MAINTENANCE SERVICES KEEP OPERATIONS MOVING

Every day airlines and aviation service providers operate thousands of trucks and ground service equipment across the country. These operations rely on their GSE to keep operations running efficiently and on-time. We offer our airline and aviation industry customers everything from fleet services and refurbishment to maintenance services for motorized and non-motorized GSE, facilities, and jet bridges.



WHERE WE CURRENTLY PROVIDE SERVICES

While we are able to provide GSE maintenance services throughout the US, we currently:

- Serve our clients at more than 80 airports in the US
- Have a workforce of more than 300 mechanics
- Service nearly 25,000 pieces of equipment each year
- Hold an ISO 90001:2008 certified quality management system certification

MORE ON OUR GSE MAINTENANCE SERVICES

PrimeFlight GSE Maintenance is the largest provider of GSE, fleet and facility maintenance services in the US. With our team of skilled technicians based around the country backed by the strong service network and financial strength of PrimeFlight, our customers count on us to keep their operations moving around the clock. Our experienced leadership team is focused on:

- Providing maintenance with flexibility and a sense of urgency to ensure we are enhancing operations, not interfering with them
- Results-based maintenance focused on key performance metrics
- Our commitment to deliver a consistent and high-quality maintenance program our customers can trust
- Training our technicians to maintain a holistic view to maintaining equipment with a focus on predictive maintenance
- Ensuring we hire and retain the highest quality employees through the use of a career progression program that aligns technician level with a clear definition of skills, roles and responsibilities

TRANSITION PLANNING

We understand that a smooth transition is key to bringing on a new service provider without negatively impacting operations. We have a dedicated transition team and a detailed approach to start-ups. Our proprietary check-list includes detailed steps regarding:

- · Facility & Permitting Planning
- · Shop Setup
- Onboarding & Training
- · Safety and Compliance
- · Asset Condition Assessment
- Staff & PM Scheduling

HOW WE CAN SUPPORT YOU

We support our customers as a total maintenance provider, through back-up support or with crisis intervention support. Our team can step in to get equipment back in service while creating a transition plan to assure long term success. For more information, email info@primeflight.com.



NATIONAL COVERAGE, LOCAL SUPPORT

WITH A WIDE RANGE OF SERVICES, WE ARE EQUIPPED TO BE YOUR PREFERRED PROVIDER

PrimeFlight Aviation Services and its subsidiaries provide aircraft, passenger and security services to ensure the safe and reliable operation of your aircraft and the comfort of your passengers. Our team is focused on quality, safety and providing a positive customer experience through all services offered. We strive to be a leading provider of aviation services and strong business partner for our customers.

WIDE RANGE OF SERVICES

- GSE & Facility Maintenance
- Facility Cleaning and Management Services
- ITP and GSE Fueling
- Deicing Services
- Exterior Wash and Wax Services
- Aircraft Ground Handling
- Interline Baggage Management and Transfer Services
- · Cargo Handling
- Cabin Appearance Services
- · Leather Reconditioning
- Lavatory Services
- Ramp Cleaning Services
- · Wheelchair Services
- Electric Cart Services
- Skycap Services
- Airline Baggage Assistance and Services
- Passenger Assistance Services
- Customer Service Support
- Cargo and Baggage Security
- Aircraft Security Checks
- Queue Management
- Catering Security Services

FOR MORE INFORMATION

For more information on PrimeFlight and the services we offer, visit <u>www.primeflight.com</u>.



FOCUSED ON PROVIDING SAFE, QUALITY SERVICES

We believe that providing a safe operating environment contributes directly to the level of service, productivity and efficiency of our operation. As a result, the safety of our employees, our customers and the public is our top priority.

To achieve this, we bring forward the resources necessary to invest in our business, equipment needs and the continued development of our personnel.

We believe that one essential difference between us and our competitors is our continued focus on employee development. PrimeFlight's mission commits to creating a safe, positive and thriving working environment in which opportunity and advancement are not only possible but encouraged.

Development opportunities are provided through ample resources and training to encourage individual development and success. We strive to motivate and engage employees through respect, opportunities, communication and recognition.

