



TERMINAL HANDLING CHARGE TARIFFS

IMPORT CHARGES (EFFECTIVE 1 APRIL 2026)

SERVICE	RATE
Standard charges for processing and handling of all terminating consignments, transfers to other bonds/ERTS and through HAWBs having arrived as part of a consolidation	
Loose	£0.36/kilo
Unitised	£0.27/kilo
Minimum	£63.50
Service Continuity Charge (per HAWB/MAWB)	£25.00 (effective 01 May 2026)
Storage charges for all cargo per 100 kilos or part thereof, per day or part thereof. Storage charges commence at 23:59 on the following day status 1 is set.	
After 24 hours	£36.00
After 48 hours	£48.50
BIP, AQS and any other specialist facility including destruction and specialist disposal when requested by DEFRA, Customs, Shipper, Airline, or any other regulatory authority charges.	
Applicable tariff recharge	Cost + 10%
Delivery to and from the cargo facility and AQS	£106.00
Destruction Entry Fee	£52.00
Customs Input Entries (CIE)	
Communication charge per entry (IMP)	£21.20
Discharge of Import NCTS documentation	£15.90/MRN
Special handling and special security handling for VAL cargo, VUN cargo, all firearms and ammunition and/or storage in the vault (all charges apply per airway bill)	
Secure acceptance and storage	£244.00
Security escort from aircraft side to cargo facility of up to 4 hours	£229.15
For each additional hour or part thereof	£46.00
Pharma Handling 	
Pharma time and temperature sensitive health care	£44.50
Pharma Handling COL 2-8°C, CRT 15-25°C, FRZ, ACT (Active Container)	£0.08/kilo (minimum charge of £10.60)
Re-Icing (excluding dry ice)	£85.00/MAWB (up to 10KG)
Supply of Dry Ice for Re-Icing	Charged at supplier cost
Per Handling	
Cold/warm storage (COL, CRT, FRZ, ACT)	£0.08/kilo (minimum charge of £44.50)
Sight fee and witness attendance	£159.00/MAWB
Admin charge for BACS payment processing	£26.50
Processing of bank delivery orders, notifications, and verification	£31.80
Amendment of MAWB	
Miscellaneous MAWB correction	£49.00
Customs admin fee (adjustments or activity within Custom's system for record amendment)	£15.90
Providing proof of delivery (in writing)	£42.50
Supply of a hard copy AWB	£42.50
Data Capture Entries (including ICS entries)	
Full entry (per entry or HAWB)	£10.60
Electronic entry (per entry or HAWB)	£6.00
Charges collect fee	
Where airway bills have charges collect, conversion to GBP will be made in accordance with the prevailing exchange rate	5% valuation as per TACT (minimum charge of £15.90)

EXPORT CHARGES (EFFECTIVE 1 APRIL 2026)

SERVICE	RATE
Standard charges for processing and handling	
Loose	£0.20/kilo (minimum charge of £36.40)
Unitised (Type 1-6)	£81.65/ULD
Unitised (Type 7-9)	£71.00/ULD
Rebuild or re-contour shipper built ULD	£132.50 per pallet - £62.50 per LD3
Security charges (all cargo/mail including transshipments)	
X-ray security screening	£0.25/kilo (minimum charge of £26.50)
All other methods of security screening	£0.25/kilo (minimum charge of £106.00)
Amendment of an airway bill	
Miscellaneous MAWB correction	£49.00
Standard charge for Dangerous goods	
Per airway bill with up to 3 UN numbers and 10 pieces	£78.50
For each additional UN number entry/additional piece	£5.50
Re-check (in addition to original charge)	£78.50
Dry ice (ICE), Radac in excepted quantities (REQ), dangerous goods in excepted quantities (REQ), lithium batteries excepted (ELI/ELM), magnetised material (MAG where no dangerous goods cert required and subject to prior approval of operator)	£49.00
Undeclared dangerous goods admin fee	£300
Pharma Handling 	
Pharma time and temperature sensitive health care	£44.50
Pharma Handling COL 2-8°C, CRT 15-25°C, FRZ, ACT (Active Container)	£0.10/kilo (minimum charge of £11.00)
Re-icing (excluding dry ice)	£85.00/MAWB (up to 10KG)
Supply of Dry Ice for Re-icing	Charged at supplier cost
Per Handling	
Cold/warm storage (COL, CRT, FRZ, ACT)	£0.09/kilo (minimum charge of £44.60)
Storage Charges	
All cargo per 100kg or part thereof commencing 24 hours after acceptance, per day or part thereof	£36.00
Warm/Cold/FRZ storage per 100kg or part thereof per 24hr period	£36.00
Live animal check	£53.00
Live tropical fish check	£35.50
Labelling of cargo	£5.30/pkg
Special handling and special security handling for VAL cargo, VUN cargo, all firearms and ammunition and/or storage in the vault (all charges apply per airwaybill)	
Secure acceptance and storage	£244.00
Requested by an importer, agent, shipper or carrier requiring special security escort from aircraft side to cargo facility up to 4 hours	£230.00
For each additional hour or part thereof	£46.00
NES Entries	£36.00
Association & Disassociation of DUCR/MUCR	£51.50
Data capture entries (including ICS entries)	
Full entry (per entry or HAWB)	£17.00
Electronic entry (per entry or HAWB)	£5.30
Sight fee and Witness attendance	£160.00/MAWB



TERMS AND CONDITIONS

All charges published are for UK customs clearance and ground handling services for PrimeFlight Cargo Ltd and handled carriers where applicable.

General

- Cash is not accepted. Payments can only be made by credit card, debit card or BACS transfer. Payments can only be made by credit card or debit card, with chip and pin being used upon collection of cargo from our facility. Please note we do not accept American Express.
- We are unable to accept card payments taken over the phone. Those wishing to make a BACS payment can only use this facility between 09:00 – 16:30, Monday to Friday. An admin charge of £26.50 will be made when BACS process is used.
- Charges are calculated based on chargeable weight of the consignment.
- Charges are minimum rates and may be increased if additional work or expenses are involved.
- The tariff is subject to alteration without notice.
- Status 1 shall be calculated on the original MAWB or HAWB status 1 date and not from the date an amendment was made to the original record or renomination.
- Any shipments of Section 1 or 2 firearms/ammunition not declared as such on MAWB will be treated as Section 5 and escort fee will apply.
- If storage charges incur due to an event outside of PrimeFlight Cargo control, then the full storage charges will be applicable, including seized or shipments under investigation.
- Other services and charges are available upon a request.
- Shipments requested to be withdrawn and removed from our facility after the acceptance will be subject to all applicable THCs including minimums.
- LHR facility warehouse is open 24hrs a day 365days a year. Operations Office is open 07:00 – 20:00.
- Shipments which are subject to X-ray screening and then require an additional method of security screening will attract charges for both security screening services.

All Business is transacted subject to the current PrimeFlight Cargo terms and conditions of which copies are available upon request or can be found at www.primeflight.com.

PRIMEFLIGHT CARGO

Units 2-4, X2 Hatton Cross Centre, London Heathrow Airport, Middlesex, TW62GE

Tel: 0203 7635297

Email: Ops@Primeflighteuropa.com

Shed code: LHRANS

Opening Hours: 24/7



Located close to the southern runway, X2 fronts the A30 and has direct access onto the Southern Perimeter Road. The building is adjacent to one of the airport's principal road junctions which links through to four motorways, with the M25 only 4.1 miles away.

For airside access, Control Post 22 is 1.1 miles away, Control Post 24 is 1.8 miles away and the Cargo Terminal is 2.2 miles away.

X2 is 100 yards from Hatton Cross Underground (Piccadilly Line) and bus station, giving excellent public transport links to London and the surrounding residential areas. Heathrow Cargo Terminal is located on the southern side of Heathrow Airport and is accessed via the Southern Perimeter Road. The M25, M3 (J1) and M4 (J4b, J4a, J4, J3) are a short drive away for national and central London access.